



Hear now. And always

Cochlear Limited
1 University Avenue
Macquarie University
NSW 2109

Dear Clinician,

We wanted to inform you of important information regarding the effect of attaching accessories to the Nucleus 7 Sound Processor on its tamper-resistant functionality.

Important information regarding accessories and tamper-resistant functionality

The Nucleus 7 Sound Processor includes a tamper-resistant locking mechanism at the bottom of the processing unit which locks the battery module to the processing unit and prevents the battery module from being disconnected (both the rechargeable and disposable battery modules lock in this way).

However, accessories that fit between the processing unit and the battery module prevent the battery module from being locked to the Nucleus 7 processing unit, which means that the battery module can be removed and poses a choking or ingestion hazard.

The Phonak Roger 20 receiver and the Cochlear Monitor Earphone Adaptor (MEA) are this type of accessory.

Cochlear has recently been notified of a small number of instances in which young children who were using Phonak's Roger 20 FM receiver accessory with their Nucleus 7 Sound Processor were able to remove the battery module from the rest of the sound processor and put the battery module in their mouth before the carer intervened.

Children and others who may be at risk of choking on or ingesting small parts when using the Phonak Roger 20 receiver with their Nucleus 7 Sound Processor can use the Cochlear Mini Microphone (2 and 2+) instead. The Cochlear Mini Microphone does not require a separate receiver to be attached to the sound processor and so the battery module can remain locked to the sound processor.

We have prepared a template letter to assist you in communicating this information to your customers. A copy is **enclosed**.

If you have any questions or need any further information, please don't hesitate to contact us on +61 410 631 833.

Regards,

A handwritten signature in black ink that reads "Janet Menzies". The signature is written in a cursive, flowing style.

Janet Menzies
General Manager, Australia & New Zealand, Cochlear