



Privacy and confidentiality

Keeping your information safe

We understand that you trust us with personal information about your child and family. Protecting your privacy is an important part of the care we provide.

We collect information that helps us understand your child's needs, monitor progress and deliver the best possible care. We'll explain why we collect information, how it's stored and how it's used.

Your information is stored securely and is only accessed by authorised staff involved in your care.

We will only share your child's information with other professionals or organisations with your consent, unless we are required to do so by law, such as when there are concerns about a child's safety.

You can also request access to your child's records at any time.