



Working **together**

A partnership built around your family

Parents and carers are a child's first and most important teachers. That's why we see you as an essential member of your child's team.

Together we'll identify your family's goals, celebrate progress and regularly review your child's support to ensure it continues to meet your needs. Care is personalised, and recommendations are always guided by your goals.

What you can expect from us

- Listen to your priorities and concerns.
- Explain recommendations clearly.
- Work together as one team.
- Keep you informed.
- Review progress regularly.
- Adapt support as your child grows and goals change.

How you can help

- Share what's important to your family.
- Ask questions whenever you need.
- Tell us if circumstances change.
- Practise strategies between appointments.
- Let us know if something isn't working.

Together, we'll build a plan that supports your child to reach their full potential.

Every family's journey is different.

It's normal to have questions, feel uncertain or not know what comes next. We're here to guide you, answer your questions and work alongside your family every step of the way.